



LEAVE *elevated community living* TO US.

High-rise and mid-rise condominiums require more than routine oversight—they demand expertise, innovation, and precise operational precision. At The Dartmouth Group, we help boards throughout the greater Boston area lead confidently, solving the real challenges luxury communities face by delivering:

WHAT MATTERS MOST TO BOARDS

- **Reduced Board Burden & Burnout:** Full meeting preparation, governance guidance, and professional communication.
- **Exceeded Lifestyle Expectations:** Concierge-level services and curated resident experiences that redefine elevated living.
- **Driving Operational Efficiency:** Proactive maintenance, budget integrity, and transparent reporting in one seamless system.
- **Strengthening Your Community Brand:** Strategic capital planning, professional guidance, and effective communications that help your building stand out.

CORE MANAGEMENT SERVICES

- Full-Service Community Management
- Financial-Only Solutions
- Maintenance Coordination
- Capital Project Management
- Lifestyle & Resident Engagement
- Board Training & Governance

SIGNATURE SERVICES

- White Glove Resident Services
- Customized Lifestyle Programs & Events
- Communication Designed for Luxury Communities
- TownSq, The Industry's Premier Resident App

EXPERTISE. INNOVATION. EXECUTION.

We partner with premier communities to deliver results that elevate board confidence and resident satisfaction. You don't have to choose between operational excellence or an elevated lifestyle —we'll give you both and solve common challenges like:

Inefficient Vendor Oversight

- ✓ Pre-vetted vendor network
- ✓ Project oversight & performance scorecards

Financial Confusion

- ✓ Accurate monthly financials
- ✓ Automated collections & budgeting support

Deferred Maintenance & Delays

- ✓ Proactive maintenance plans
- ✓ Capital project oversight & 24/7 emergency response

Board Overload & Role Confusion

- ✓ Governance support & board training
- ✓ Meeting prep, document management, and risk guidance

Poor Resident Communication

- ✓ Branded portal & app
- ✓ Automated alerts & 360° customer service

Let's Build a Vision for Your Community

Contact [Laura Schmitt](#), Business Development Manager, at LSchmitt@TheDartmouthGroup.com for more information.